

Company Overview

Pindrop at a glance

Founded

2011

Employees

250+

Headquarters

Atlanta, GA

Founders

Dr. Vijay Balasubramanian

Dr. Paul Judge

Dr. Mustaque Ahamad

Investors

Andreessen Horowitz

CapitalG

Citi Ventures

IVP

John Chambers

GV

Redpoint Ventures

Webb Investment Network

Funding

2016: \$75M Series C

2015: \$35M Series B

2013: \$11M Series A

2012: \$1M Seed

VOICE IS THE INTERFACE OF THE FUTURE

Pindrop understands that voice is the next big interface. At the same time that call centers are evolving, the Internet of Things (IoT) is quickly emerging and changing the way we interact with technology. This shift to voice is requiring a massive rethink about how to handle security. Pindrop is leading the way toward a quickly emerging future of secure, trusted, and convenient voice interactions.

CALL CENTER ANTI-FRAUD AND AUTHENTICATION

Call centers exist to deliver fast, direct and highly effective customer service — an impossible task if you can't distinguish legitimate callers from fraudsters. Pindrop® anti-fraud and authentication solutions can help call centers:

IMPROVE CUSTOMER EXPERIENCE

Spend less time on KBAs and more time on customer service

REDUCE FRAUD LOSS

Quickly and accurately detect fraud in the call center

LOWER OPERATIONS COST

Reduce average handle time using Pindrop® risk scores

PROTECT BRAND REPUTATION

Reduce attacks that cause customers to lose confidence in your brand

PINDROP TODAY

Today, Pindrop solutions are protecting millions of calls each year for the largest global banks, brokerages, and retail consumers in the world. Pindrop is growing rapidly. In 2016, Pindrop closed a \$75 million Series C round of financing through CapitalG. Our team brings significant expertise to each of the industry sectors we serve, including financial institutions, retail, insurance, telecom, healthcare, travel, government, law enforcement, and more. As the clear leader in the market, Pindrop is establishing the standard for how enterprises secure the call center.